

Can I see what is written about me?

Yes. The Data Protection Act Law (Jersey) 2005 lets you ask for a copy of information held about you.

If you would like to request this please contact:

The Children's Service
Health and Social Services Department
Le Bas Centre
St Saviour's Road
St Saviour
JE2 4RP
Tel: 01534 443500
Email: health@gov.je

Remember - if you are concerned about a child or young person in Jersey and want to speak to someone, contact the MASH on **519000** and give as much information as you can.

Important:

If you are concerned about a child or young person and want to speak to someone contact MASH on

(01534) 519000

or email

Enquiries-MASH@gov.je



Jersey

Multi Agency

Safeguarding Hub

working
with

States
of Jersey



Family Nursing
& Home Care

What is MASH?

The Multi-Agency Safeguarding Hub (MASH) is a partnership between:

- The States of Jersey Police
- Health and Social Services
- The Children's Service
- Family Nursing and Home Care
- Education Sport and Culture

Who are co-located in one office.

MASH also has virtual partners:

- **Probation and After Care Service**
- **Housing**
- **Drug and Alcohol Service**
- **Adult Mental Health**

All agencies work together to safeguard children, young people and their families.

What does MASH do?

When a professional or family member or member of the public is concerned about a child or young person's welfare or safety, they can contact us so we can look into it.

This is called making an enquiry.

What happens when I make a MASH enquiry?

Partners in the MASH will share information to decide if:

- the child or young person has been harmed or could be harmed in the future
- the child or young person or you would benefit from support from other agencies who help children and families

Will I be told if there is a Safeguarding concern about my child?

Usually you will be told at the time the concern is raised. If the safeguarding concern has been raised by a professional, for example, a doctor or teacher, they will tell you what their concerns are and may ask your permission to contact us.

How will my information be used?

Your information will only be used to decide whether:

- you or someone else is being harmed or may be harmed in the future
- you or your family would benefit from help and support
- a crime has been committed or could be committed in the future

Your information will be held in a safe place and will not be shared with other people unless they have a legal power to see it.

Can my information be shared without my permission?

Yes. In certain circumstances information may be shared without your permission if the information may help to stop or solve a crime.

What happens after the safe-guarding enquiry?

- If the child or young person is thought to have been harmed or at risk or could be harmed or at risk in the future we will refer them to the Children's Initial Response Team (CIRT).
- Information will also be given to the Police if it is necessary to help stop or solve a crime.
- If the child or young person has not been harmed, but we think they or you would benefit from extra help then their name, address, reason for the enquiry and outcome will be passed onto the most appropriate agency who will make sure you are offered the support you need.
- We will also write to you and where appropriate the child or young person explaining the outcome of the safe-guarding concern within 10 working days.

